



## **DISCRIMINATION IS AGAINST THE LAW**

W.B. Carrell Memorial Clinic (WBCC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, national origin, age, disability, or sex. WBCC does not exclude people or treat them differently because of race, national origin, age, disability, or sex.

WBCC provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters.

WBCC provides free language services to people whose primary language is not English, such as information written in other languages.

Language services are available at the front desk at all of our locations.

If you believe that WBCC has failed to provide these services or discriminated in another way on the basis of race, national origin, age, disability, or sex, you can file a grievance with:

- Attention: WBCC's Compliance Officer
- Mailing Address: 9301 N. Central Expressway, Tower I, Suite 400, Dallas, TX 75231
- Fax: (214) 720-1982
- Email: [compliance@carrellclinic.com](mailto:compliance@carrellclinic.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, WBCC's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U. S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/portal/lobby.jsf>, or by mail or phone at: U. S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, D.C., 20201. Phone 1-800-368-1019. (TDD) 1-800-537-7697.

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.